



Experience the Benefits of a **Cloud-Native Customer Engagement Portal**

Scale and protect your utility operations while easing operational burdens with Silverblaze on the Cloud.

Cloud-Native. Utility-Focused. Customer-Driven

Silverblaze provides utility customers with self-service tools pay bills, manage consumption, and improve conservation in one portal solution. With native Cloud hosting, Silverblaze lowers operational costs, scales with your organization, and supports resilient disaster recovery plans to keep you protected. Make the best choice for your customers and your operational teams by partnering with Silverblaze on the Cloud.

Why Choose Cloud-Hosted Technology?



Scalability and Performance

Silverblaze applications run on Microsoft Azure Cloud that automatically scales to meet demand. You get reliable performance during peak usage without manual intervention.



Resilience and Disaster Recovery

Our applications are designed with continuity in mind, even in the event of outages. Containers can be quickly redeployed in new environments, while Azure SQL provides geo-replication, automated backups, and tested recovery processes.



Lower Operational Burden

By leveraging managed Cloud services, you reduce the need for on-premise infrastructure, patching, and upgrades. Focus on your business priorities while we handle the infrastructure.



Today, more than **180** Water, Electric & Gas utilities rely on Silverblaze to connect with over **22,000,000** of their customers. **Scan to learn more!**





Future-Proof Your Utility

Keep your organization and your customers protected by updating legacy infrastructure that leaves you vulnerable. Moving to Cloud-hosted technologies ensures that your operations are flexible and resilient while keeping data secure.

Hidden Risks of On-Premise Servers

On-prem servers might seem like the more “controlled” option, but they come with costs that go far beyond the surface:

- Increased energy consumption to power and cool servers
- Increased staffing costs for specialized IT support

On-prem servers also leave your utility exposed to:

- Outdated software that is more vulnerable to cyber attacks
- Physical disasters like fires and break-ins

With Cloud, Security Isn't Just a Feature, It's a Foundation

Silverblaze is Cloud-hosted on Azure App Services that stores your data without the hassle or overhead of on-premise servers. Have peace of mind that your data is secure with:

- 24/7 cybersecurity monitoring
- Automatic software updates
- Off-site data backups
- Scalable protection against cyber threats
- Built-in disaster recovery systems

Making The Switch

The talented Cloud Operations and Implementation teams at Silverblaze are here to support you during the transition to Cloud-native services. Connect with our team to get started.



See the operational transformation of cutting-edge Cloud-Native technology.

Scan to get in touch now!



62% of water and electric utilities in the US and UK had been targeted by cybersecurity threats in 2024.¹

1. Semperis *The State of Critical Infrastructure Resilience report*